



Returns Note

Order Number	
Order Date	
Name	
Address	

		For Customer Completion			
Item Number	Order Qty	Return Qty	Return Code (See Below)		
			A	B	C
			A	B	C
			A	B	C
			A	B	C
			A	B	C
			A	B	C
			A	B	C
			A	B	C
			A	B	C
			A	B	C

Returns Reason Codes

- A** Unwanted.
- B** Faulty.
- C** Wrong Size.

Returns Instructions

1. Enter the quantity you are returning against the relevant order line on the Returns Note.
2. On the same order line, circle a return reason letter code from those listed

Replacement Policy

We do not offer an exchange service by post. If you would like an alternative item or size, please return the unwanted item(s) and place a new order for the item(s) which you would like. We will refund you for the returned items as per our standard policy.

By Post

- Take a copy of the despatch note for your records and enclose the completed Returns Note with the goods.
- Please label your parcel with the address below.
- Take the parcel to your local Post Office.
- Request that the clerk provides you with a proof of posting.
- Retain the proof of posting until you receive a refund.
- You will receive a confirmation email when your refund has been processed.

Return Address:

love2shop Boutique
Unit 11
Asher Industrial Estate
Rye, East Sussex
TN11 8JL
Tel: 01323 810000
Email: info@love2shop.co.uk

We will consider the overall condition of the product returned prior to making a refund.

The original swing ticket and any relevant product packaging should be present as well as the item being in a re-saleable condition.

We regret that we are unable to accept returns of jewellery for piercings or briefs for hygiene reasons unless defective in quality, description or performance.